



Bharatiya Bhatke Vimukt Vikas va Sanshodhan Sanstha's  
**YASHWANTRAO CHAVAN SCHOOL OF SOCIAL WORK**  
**SATARA, MAHARASHTRA**  
Affiliated to Shivaji University, Kolhapur

## Student Satisfaction Survey 2016-17

### Introduction

YCSSW believes in the value of considering students as the central point and thrust is given for serving them to satisfy the educational needs of the students is the primary responsibility of the institute. Therefore student satisfaction survey is fundamental in improving the effectiveness of the institute in serving the aspirants of the social work profession.

### Mode of conduct of survey

1. Discussion with students class wise by IQAC
2. Discussion with student council by IQAC
3. Filling up questionnaire by randomly selected students by IQAC
4. Discussion with class teachers regarding student satisfaction by IQAC

### Satisfaction survey was conducted on following factors

<b>1</b>	<b>Infrastructure facilities</b>
	<ul style="list-style-type: none"><li>○ Facilities in the class rooms (Furniture, Lighting, Ventilation, Projectors)</li><li>○ Availability of IT infrastructure (Computing, Internet, Wi-fi,)</li><li>○ parking facilities</li><li>○ Washroom ,toilets</li><li>○ College campus</li><li>○ Canteen</li><li>○ Facilities for Indoor and Outdoor Sports</li><li>○ Maintenance and cleaning</li><li>○ Environment conservation</li></ul>
<b>2</b>	<b>Teaching learning and evaluation</b>
	<ul style="list-style-type: none"><li>● Content of Syllabus</li><li>● Competency of teachers</li><li>● Teaching methods</li><li>● Completion of syllabus</li><li>● Field work instruction and supervision</li><li>● Evaluation process</li></ul>

	<ul style="list-style-type: none"> <li>• Capacity Improvement programme</li> <li>• Peer learning</li> <li>• Skill enhancement training</li> <li>• Guest lectures</li> <li>• Workshops</li> <li>• Industry/NGO/Hospital visit and networking</li> <li>• Participation Institute social responsibility activities as exposure to social work practice</li> </ul>
<b>3</b>	<b>Field Education</b>
	<ul style="list-style-type: none"> <li>❖ Concurrent and block placement training</li> <li>❖ Placement</li> <li>❖ Study tour</li> <li>❖ Rural camp</li> <li>❖ Extension activities</li> </ul>
<b>4</b>	<b>Library</b>
	<ul style="list-style-type: none"> <li>✓ Library Physical Facilities</li> <li>✓ Books and journals</li> <li>✓ Library Timings</li> </ul>
<b>5</b>	<b>Services</b>
	<ul style="list-style-type: none"> <li>➤ Counseling</li> <li>➤ Mentoring</li> <li>➤ Redressal of Grievances</li> <li>➤ Discipline in the College</li> <li>➤ Welfare services</li> <li>➤ Opportunities to participate in Cultural activities</li> <li>➤ Availability of Safe and Pure drinking water</li> <li>➤ Canteen facilities</li> </ul>

### **Student Satisfaction Index**

The overall Student Satisfaction Index (SSI) is calculated based on all the surveys made with due weightage to each factor

Sr. No	Major factors	Satisfaction percentage
1	<b>Infrastructure facilities</b>	90%
2	<b>Teaching learning</b>	92%
	<b>Field Education</b>	95%
4	<b>Library</b>	87%
5	<b>Services</b>	85%

