



Bharatiya Bhatke Vimukt Vikas va Sanshodhan Sanstha's
YASHWANTRAO CHAVAN SCHOOL OF SOCIAL WORK
SATARA, MAHARASHTRA
Affiliated to Shivaji University, Kolhapur

Student Satisfaction Survey 2017-18

Introduction

YCSSLW conducts students satisfaction survey. Data is collected by using qualitative design. Effort is made to include different factors affecting the satisfaction of students. Details have been described below..

Mode of conduct of survey

1. Discussion with students class wise by IQAC
2. Discussion with student council by IQAC
3. Filling up questionnaire by randomly selected students by IQAC
4. Discussion with class teachers regarding student satisfaction by IQAC

Satisfaction survey was conducted on following factors

1	Infrastructure facilities
	<ul style="list-style-type: none">○ Facilities in the class rooms (Furniture, Lighting, Ventilation, Projectors)○ Availability of IT infrastructure (Computing, Internet, Wi-fi,)○ parking facilities○ Washroom ,toilets○ College campus○ Canteen○ Facilities for Indoor and Outdoor Sports○ Maintenance and cleaning○ Environment conservation○ Computer lab
2	Teaching learning and evaluation
	<ul style="list-style-type: none">● Content of Syllabus● Competency of teachers● Teaching methods● Completion of syllabus● Field work instruction and supervision● Evaluation process

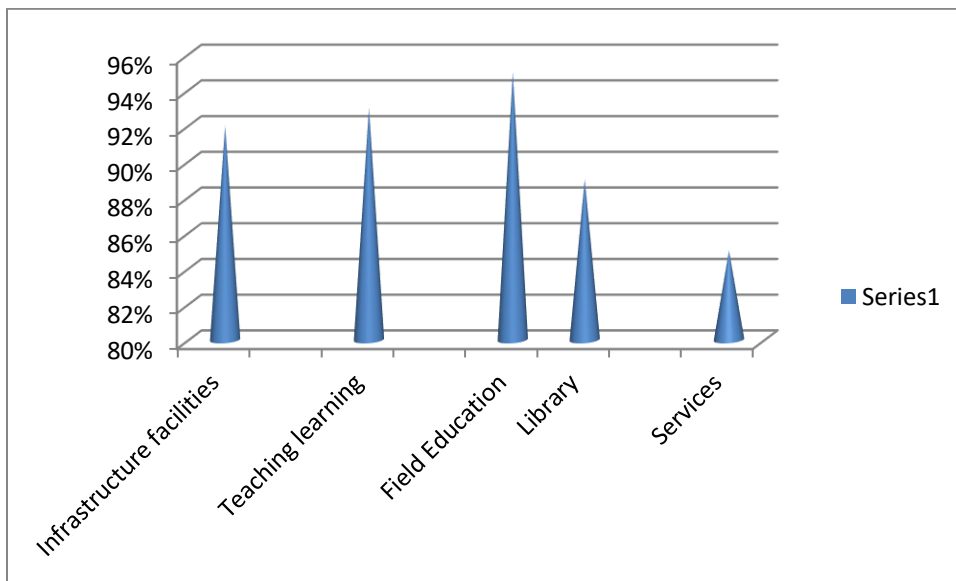
	<ul style="list-style-type: none"> • Capacity Improvement programme • Peer learning • Skill enhancement training • Guest lectures • Workshops • Participation Institute social responsibility activities as exposure to social work practice
3	Field Education
	<ul style="list-style-type: none"> ❖ Concurrent and block placement training ❖ Placement ❖ Study tour ❖ Rural camp • Industry/NGO/Hospital visit and networking ❖ Extension activities ❖ Field work supervision
4	Library
	<ul style="list-style-type: none"> ✓ Library Physical Facilities ✓ Books and journals ✓ Library Timings ✓ Accessing facilities
5	Services
	<ul style="list-style-type: none"> ➤ Counseling ➤ Mentoring ➤ Redressal of Grievances ➤ Discipline in the College ➤ Welfare services ➤ Opportunities to participate in Cultural activities ➤ Availability of Safe and Pure drinking water ➤ Canteen facilities

Student Satisfaction Index

The overall Student Satisfaction Index (SSI) is calculated based on all the surveys made with due weightage to each factor

Sr. No	Major factors	Satisfaction percentage
1	Infrastructure facilities	92%
2	Teaching learning	93%
	Field Education	95%
4	Library	89%
5	Services	85%

Student Satisfaction Index



Based on the survey following areas were given more Attention

1. Internet connectivity issues
2. Cleanliness of washrooms
3. Safety issues of girls hostel
4. Net working with local Panchayat regarding accommodation of Boys

